

DATELINE: PALM BEACH



ANNOUNCEMENT RELEASE: AUGUST 3, 2011 TEAM MEMBER OF THE 2nd QUARTER AWARD WINNERS

PALM BEACH, FL, AUGUST 3, 2011 –ISLAND HOSPITALITY MANAGEMENT, INC, IS PROUD TO ANNOUNCE AWARD WINNERS FOR TEAM MEMBER OF THE 2ND QUARTER

Team Member of the 2nd Quarter 2011

It is our pleasure to announce the eight Team Member Winners for the 2nd Quarter of 2011.

Scott Lamkin of the Hampton Inn Woburn, MA, **April Porter** of the Residence Inn Atlanta Downtown, GA, **Jessica Tron** of the Residence Inn Addison, TX, **Shelby Bulen** of the Residence Inn Mission Valley, CA, **Christine Marwell** of the Residence Inn Silicon Valley II, CA, **Lori Weaver** of the Residence Inn Lynnwood, WA, **Brittany Savage** of the Courtyard Paso Robles, CA, and **Destiny Lomax** of the Homewood Suites San Antonio, TX.

Scott Lamkin is a treasured favorite among the guests at the Hampton Inn Woburn, MA. He is a dedicated, flexible and compassionate team member who is always willing to help. Scott is especially loved by the children who call him “Scotty”. He puts a sparkle in their eye with jokes, magic tricks and keeping an ample supply of warm cookies for them.



April Porter always goes the extra mile at the Residence Inn Atlanta Downtown, GA. She filled in during a time of need with dedication and excellence. April successfully fulfilled her team member’s role and was able to continuously perform her own duties efficiently. April also assisted with increasing GSS during this busy time. No challenge is too big for April!

Jessica Tron has a great guest following at the Residence Inn Addison, TX. She is very hard-working and will go out of her way to make sure each guest has a superb visit. Guests go out of their way to speak and interact with Jessica. She takes the time to address each guest individually according to their needs and wants. Jessica also will assist the Sales department with Sales Lead Sheets. On top of everything, Jessica is a full-time student.

Shelby Bulen is willing to do whatever it takes to make the Residence Inn Mission Valley, CA successful. She is a team player and helps to cover call-offs consistently. Shelby is genuinely

kind and hard-working and has received many guest compliments. One guest said, "You Rock!! Thanks again Shelby!"



Christine Marwell is sincere, warm and proud to work at the Residence Inn Silicon Valley II, CA. She interacts with her team members and guests with ease and grace. Guests consistently go out of their way to inform management of their high level of satisfaction and Christine's role in that. She has a huge impact in the hotel and its overall success and she truly embodies the culture of Residence Inn.

Lori Weaver has a knack for taking care of her guests at the Residence Inn Lynnwood, WA. She has the ability to make the guests laugh at check-in to check-out which starts and finishes the guests' experiences on a good note. Lori takes the time to write personalized notes to the guests and delivers small gifts. She is also highly regarded by her team members.



Brittany Savage goes above and beyond her call of duty at the Courtyard Paso Robles, CA. She leads numerous community service projects and gets the team members and guests involved to create a fun and rewarding atmosphere. Brittany is always putting a special touch on guests' experiences. One time she heard that it was a young girl's birthday and she went out of her way to decorate the room and give her a light-up birthday necklace for her to wear.

Destiny Lomax is a highly dependable team member and excels in guest relations at the Homewood Suites San Antonio, TX. She connects with her guests and makes sure they feel special and at home. Destiny will listen to her guests and find out their likes and go to the store to pick up something special for them. She will often fill in, even in different departments, when team members call out. Destiny genuinely cares about the well-being of the guests of the hotel.

